

## Children's Services – Early Help – Payment by Results

### Report of the Head of Education and Learning

*Please note that the following recommendations are subject to consideration and determination by the Cabinet (and confirmation under the provisions of the Council's Constitution) before taking effect.*

#### Recommendation:

To note the annual report and discuss

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### Update from Early Help

#### **Expanded National Programme (PBR)**

This programme aims to provide targeted intervention for families with multiple problems, including crime, anti-social behaviour, truancy or low attendance, unemployment, mental health problems and domestic abuse. Local authorities and other partners identify families who need support in their area and usually assign a key worker to act as a single point of contact. Central Government sets local authority areas targets for the number of families they should support and makes a payment where this support results in successful outcomes for the family. In Devon this programme is included as part of our wider Early help offer rather than as part of a separate programme.

Whilst progress in this area was slow to start, recent actions have produced a cumulative total to date of 1,313 claims. This is ahead of the cumulative target of 1220 that we were projected for the end of October, and Devon is now in line with the National average for successful outcomes. A letter recognising the progress has been received by the team.

The table below shows the progress to date, the purple link is our cumulative target and the blue our actual returns to date:

|                                                    | Claims to 31/3/18 | Apr 18 | May 18 | Jun 18 | Jul 18 | Aug 18 | Sep 18 | Oct 18 |
|----------------------------------------------------|-------------------|--------|--------|--------|--------|--------|--------|--------|
| <b>Target PBR Monthly Total</b>                    | 371               | 5      | 76     | 128    | 123    | 99     | 205    | 213    |
| <b>Actual Monthly Total</b>                        | 371               | 0      | 15     | 400    | 224    | 43     | 260    |        |
| <b>PBR claims Historic</b>                         |                   |        |        |        |        |        | 0      |        |
| <b>PBR claims current</b>                          |                   |        |        |        |        |        | 260    |        |
| <b>Target Cumulative Total</b>                     |                   | 376    | 452    | 580    | 703    | 802    | 1007   | 1220   |
| <b>Actual Cumulative Total</b>                     | 371               | 371    | 386    | 786    | 1010   | 1053   | 1313   |        |
| <b>Difference - target &amp; actual cumulative</b> |                   | -5     | -66    | 206    | 307    | 251    | 306    |        |

## **Early Help Maturity Matrix**

*Every year the Local Authority must complete a self-assessment which is based on a Nationally set Maturity Matrix. This Matrix covers services, engagement and strategic leadership. The assessment was carried out by the Early Help Improvement board over the summer and the start of the Autumn term. It was then submitted to and accepted by the Ministry in late September. Progress will now be measured against this new benchmark and a revised action plan put in place. The new plan will be provided to the national programme leads in December.*

## **Communication**

*To improve communication with Early Help Practitioners, an Early Help Improvement Programme newsletter has been developed and will be circulated after every Board meeting with important updates and topical information. This also provides an opportunity for partners to submit information / updates which would then be included in the newsletter.*

## **Early Help Roadshows – September 2018**

### **Background**

In September 2018, five Early Help Roadshows were held across Devon. These Roadshows were designed to engage a wide sector of Devon practitioners working in Early Help services, with 100 available places at each event. A flyer with booking information was disseminated through members of the Early Help Improvement Board, which also provided the opportunity for services and agencies to sign-up for a stall. Exeter events sold out quickly and by the end of August, all events had been fully booked. Event details were as follows:

- South Early Help Roadshow: 18/09/18, Newton Abbot Racecourse
- Mid & East Early Help Roadshow: 19/09/18, Cullompton Community Centre
- North Early Help Roadshow: 20/09/18, Petroc Barnstaple Campus
- Exeter Early Help Roadshows: 26/09/18, Exeter Racecourse (morning and afternoon events)

### **Attendees**

488 people attended across all five Roadshows. The attendees came from a wide range of agencies, services and providers. Overall the largest percentages were seen from the NHS, Devon County Council, Schools and Action for Children. It should also be noted the events were fully booked by the end of August, so some interested parties were not able to book places and this may have affected the distribution of attendees.

### **Presentation**

Different members presented at each of the Roadshows, providing information from a variety of backgrounds. Five representatives from the Devon Children and Families Partnership opened and closed the Roadshows and provided updates within Working Together 2018. Differences from the Working Together 2015 specification were outlined and emphasises on Early Help were highlighted. The quote 'no single practitioner can have a full picture of a child's needs and circumstances.' Taken from Working Together 2018 was forefront throughout the Roadshow.

Early Help Locality Officers from each area then presented an Early Help Case Study which allowed delegates to work together on their tables to consider actions they would take using the Early Help pathway. The Case Study facilitated networking and allowed the Locality Officers to outline the Early Help Consent Form, the benefits of using Right for Children, and answer any questions from practitioners.

Targeted Services Managers from YIT, FIT, REACH and YSMART provided a brief overview of the services they provide in Devon. This included videos of Parents from Parent Support Groups who explained how themselves and their family had been helped. After the

overviews, delegates watched a video from Public Health on Adverse Childhood Experiences.

Jean Kelly provided updates to the Threshold Tool consultation and delegates gained the opportunity to provide feedback to the Task and Finish Group. Feedback regarded the way the current Threshold Tools work and how they would like the tool to work and look in the updated version. Jean is collating this feedback and it will feed into the way the updated Threshold Tool is modelled.

Finally, the Children's Centres updated delegates on the way the new service works in Action for Children.

### **Stalls**

Each Roadshow provided the opportunity for different services and agencies across Devon to have an information stall. On average there were ten stalls at each event where partners talked to delegates about the service they provide and disseminated leaflets and information for delegates to take back into their practice.

### **Information Packs**

Roadshow folders were distributed to all delegates which contained; the Outcomes Framework and 1-minute guide, Early Help Quick Step Guides, information on; Pinpoint, Public Health Nursing contact details, NSPCC graded care profile 2, childcare offers, SPACE, Integrated Children's Services, Kooth, Early Help 4 Mental Health, registered childminders, and the revised Early Help Leaflet.

### **Feedback**

Throughout the Roadshow, delegates were able to record their questions and contact details, which were all collated and directed to Early Help Locality Officers. Delegates were also invited to provide feedback regarding the Roadshow; what they found most useful, what they would like to see in future Roadshows and how the Roadshow will influence their practice going forwards.

The Roadshow feedback was collated, and key themes identified. These will be used to inform future events and training sessions.

### **Next Steps**

After the Roadshows took place and the feedback was received, the following next steps are being progressed:

- Early Help Locality Officers are contacting the individuals who made direct enquires at the Roadshows.
- Early Help Locality Officers have received the questions delegates submitted at the Roadshow and are devising a list of frequently asked questions which will be published on the DCFP website.
- The Early Help Improvement Programme newsletter will provide a brief update on the success of the Roadshows and will provide the opportunity for people to express interest for future events.
- Future Roadshow proposals will be discussed at the next Early Help Senior Management Team meeting on Thursday 1<sup>st</sup> November 2018.
- Jean Kelly is collaborating the Threshold Tool feedback which is informing the Threshold Tool update.
- A presentation video is being made with audio from the Exeter afternoon Roadshow event which will be made available on the DCFP website.

### **Dawn Stabb**

Head of Education and Learning

**Electoral Divisions:** All

Cabinet Member for [Children, Schools and Skills](#): Councillor James McInnes

Chief Officer for Childrens Services: Jo Olsson

LOCAL GOVERNMENT ACT 1972: LIST OF BACKGROUND PAPERS

*Contact for Enquiries:*

Dawn Stabb, Head of Education and Learning

Email: [dawn.stabb@devon.gov.uk](mailto:dawn.stabb@devon.gov.uk)

*Tel No: 01392 383000*

*Room: 130, County Hall*